

Fees and Limits

Starting April 7, 2021, fees when transacting in PBCOM ATMs will change.

For PBCOM ATM cardholders, transacting in PBCOM ATMs will still be for free. However, when you use your ATM card to transact with other bank, other banks' fees will apply

For non-PBCOM ATM holders, when you use PBCOM ATMs, we will charge PHP 18.00 for withdrawals and PHP 2.00 for balance inquiries.

ATM Fees until April 6, 2021:

FEES	INQUIRY	WITHDRAWAL
PBCOM ATMs	Free	Free
Bancnet ATMs	PHP 1.00	PHP 10.00
Mastercard ATMs abroad	USD 1.00	USD 3.50

ATM Fees starting April 7, 2021:

FEES	INQUIRY	WITHDRAWAL
PBCOM Cardholder using PBCOM ATM	Free	Free
PBCOM Cardholder using other Bank's ATM	Other Bank's fees apply	Other Bank's fees apply
Other Banks' Cardholder using PBCOM ATM	PHP 2.00	PHP 18.00
Mastercard ATMs abroad	USD 1.00	USD 3.50

OTHER FEES	
Card Replacement Fee	Php 150.00
Request for new PIN	Php 100.00 per issuance
Sales Slip Retrieval Fee	Php 400.00
Dispute Handling Fee	Php 1,000.00
International Transaction Fee	3% of the total transaction amount

TRANSACTION LIMITS	
Maximum Daily ATM Withdrawal	Php 50,000.00*
Maximum Daily POS Purchase	Php 50,000.00*
Maximum Daily e-Commerce	Php 1,000.00*
TOTAL DAILY LIMIT	Php 110,000.00*

*Or USD equivalent