

BANK FEES AND CHARGES

Updated as of Feb. 1, 2023

ACCOUNT MAINTENANCE FEES	
MINIMUM BALANCE FEE	
Peso (PHP)	PHP 300
Dollar (USD)	USD 5
Euro (EUR)	EUR 5
ACCOUNT CLOSURE WITHIN 30 DAYS OF OPENING	
Peso (PHP)	PHP 300
Dollar (USD)	USD 5
Euro (EUR)	EUR 5
DORMANCY FEE	
Peso (PHP)	PHP 30
Dollar (USD)	USD 0.50
Euro (EUR)	EUR 0.50
PASSBOOK REPLACEMENT	
Peso (PHP)	PHP 250
Dollar (USD)	USD 5
CARD FEES	
PBCOM CARD REQUEST (New or Replacement)	PHP 150*
TRANSACTIONS via PBCOM ATM	
Balance Inquiry	FREE
Withdrawal	FREE
Fund transfer to Other PBCOM Account	FREE
Fund Transfer to Other Bank	PHP 25
TRANSACTIONS via Bancnet ATM	
Balance Inquiry	subject to other bank's fee
Withdrawal	subject to other bank's fee
TRANSACTIONS via Mastercard (International) ATM	
Balance Inquiry	USD 1.00
Withdrawal	USD 3.50
REQUEST FOR A NEW ATM PIN	PHP 100
SALES SLIP RETRIEVAL FEE	PHP 400
DISPUTE HANDLING FEE	PHP 1,000

* For PBCOMOBILE clients, fee applies for new and replacement card requests. For Cash Card and/or Savings and Checking, only applicable for card replacement requests.

ACQUIRER BASED ATM FEES*	
TRANSACTIONS via PBCOM ATM (using other bank's card)	
Balance Inquiry	PHP 2
Withdrawal	PHP 18
Fund Transfer to Other Bank	PHP 25

* For Non-PBCOM cardholders who are using the PBCOM ATM network to do banking transactions.

CHECKS	
CHECKBOOK ORDER	
Personal	PHP 350
Commercial	PHP 500
MANAGERS CHECK/GIFT CHECK	PHP 55
DEMAND DRAFT	USD 5
OUTWARD BILLS FOR COLLECTION	PHP 500
STOP PAYMENT PRDER (Peso Check)	PHP 200 per check
SPO OF DEMAND DRAFT (USD)	USD 15
RETURNED CHECK (PHP)	PHP 200 per check
Fee	Php 2,000
Penalty	PHP 200 for every PHP 40,000 & fraction thereof, per day/check
RETURNED BILLS PURCHASE CHECK (Peso & Foreign)	Prevailing unsecure loan rate + penalty of 24% p.a.
CHECK RETRIEVAL FEE	PHP 300

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MEMBER: PDIC
DEPOSITS ARE INSURED BY PDIC UP TO
P500,000 PER DEPOSITOR

PBCOM is regulated by the
Bangko Sentral ng Pilipinas

For inquiries and concerns, please call PBCOM Customer Care at Tel No. 8777-2266 (Metro Manila) or 1-800-10-777-2266 (Domestic Toll-Free) or BSP Financial Consumer Protection Department at Tel. No. 8708-7087.

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OTHER SERVICES	
BANK CERTIFICATE	
Peso (PHP)	PHP 200
Dollar (USD)	USD 4
BANK STATEMENT	PHP 100 for the first 5 pages; PHP 10 for every succeeding page

TIME DEPOSIT PRE-TERMINATION	
1ST HALF OF THE TERM (Adjustment on interest earned)	25% of interest will be paid
2ND HALF OF THE TERM (Adjustment on interest earned)	50% of interest will be paid

NOTE: client to shoulder DST

SAFETY DEPOSIT BOX	
KEY DEPOSIT (Refundable)	PHP 1,000
DEPOSITOR	
Small SDB (Size: 5" x 5" x 24")	PHP 1,000
Medium SDB (Size: 5" x 10" x 24")	PHP 1,500
Large SDB (Size: 10" x 10" x 24")	PHP 2,500
NON-DEPOSITOR	
Small SDB (Size: 5" x 5" x 24")	PHP 1,500
Medium SDB (Size: 5" x 10" x 24")	PHP 2,250
Large SDB (Size: 10" x 10" x 24")	PHP 3,750

Note: Applies to new rentals and renewals

OUTGOING REMITTANCES	
DOMESTIC	
Via BancNet IBFT (ATM)	PHP 25
Via InstaPay (POP Personal & PBCOMobile)*	PHP 20
Via InstaPay (POP Business)	PHP 20
Via PesoNet (Over-the-counter)	PHP 500
Delivery time	Within the day
Via PesoNet (POP Business)	
.01 to 100,000.00	PHP 15
100,001.01 to 500,000.00	PHP 50
500,001.00 to 1,000,000	PHP 100
1,000,000.01 to 5,000,000.00	PHP 250
5,000,000.01 and above	PHP 500
Delivery time	Within the day
PESO-RTGS	Php 500
Beneficiary Bank Charges	Charges depending on beneficiary bank
Delivery Time	Within 24 hours
DOLLAR-PDDTS-GSRT	US\$12
Beneficiary Bank Charges	Charges depending on beneficiary bank
Delivery Time	Within 24 hours
INTERNATIONAL	
Telegraphic Transfer	USD 15 + corres bank fee (depending on the amount and currency) (add DST if Peso-funded. .60 for every PHP 200)
Beneficiary Bank Charges	Charges depending on beneficiary bank
Delivery Time	3-5 days

* InstaPay (POP Personal & PBCOMobile) effective July 1, 2021

INCOMING REMITTANCES	
PESO FUNDS VIA RTGS	PHP 150
PESO FUNDS VIA PESONET	N/A
FCY FUNDS VIA PDDTS	USD 5
3RD CURRENCY VIA SWIFT FOR CREDIT TO FCDU ACCOUNT	Equivalent of USD 5
3RD CURRENCY VIA SWIFT FOR CREDIT TO PESO ACCOUNT	PHP 120.00 or 1/4 of 1% whichever is higher based on buying rate
FCY FUNDS VIA SWIFT FOR CREDIT TO FCDU ACCOUNT	USD 5
FCY FUNDS VIA SWIFT FOR CREDIT TO PESO ACCOUNT	PHP 120.00 or 1/4 of 1% whichever is higher based on buying rate

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ELECTRONIC PAYMENTS

	TO OTHER PBCOM ACCOUNT			TO OTHER NON-PBCOM ACCOUNT								
	ON-US			FUNDS TRANSFER TO OTHER BANKS						FUNDS TRANSFER TO OTHER BANKS		
	via POP and ATM			via POP Personal & PBCOMobile			via POP Business			via ATM		
ACCOUNT TYPE	SENDER	RECIPIENT	TAT	SENDER*	RECIPIENT	TAT	SENDER	RECIPIENT	TAT	SENDER	RECIPIENT	TAT
Savings Account	free	Free	real-time	PHP 20	no charge	real-time	PHP 20	no charge	real-time	PHP 25	no charge	real-time
Checking Account	free	Free	real-time	PHP 20	no charge	real-time	PHP 20	no charge	real-time	PHP 25	no charge	real-time

* FT charges to other banks via POP Personal & PBCOMobile effective July 1, 2021

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